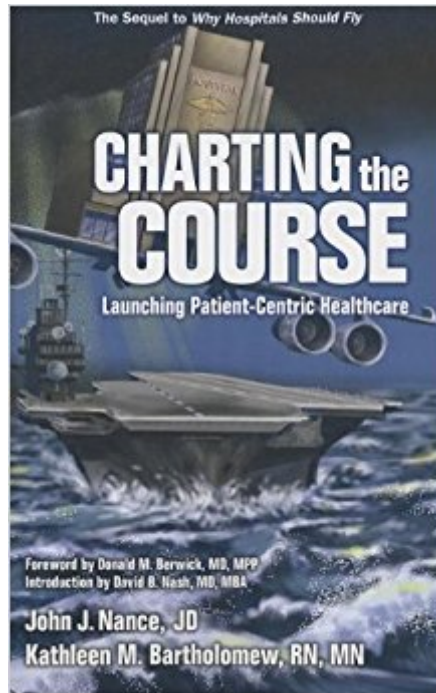




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Charting The Course: Launching Patient-Centric Healthcare



Synopsis

"Charting the Course" is the sequel to John J. Nance's best-selling, award-winning novel "Why Hospitals Should Fly". John Nance and his wife, Kathleen Bartolomew, have co-written the continuing story of Dr. Will Jenkins as he takes over the leadership the fictional Las Vegas Memorial Hospital. John Nance and Kathleen Bartholomew address head-on how to become a top-level institution by illuminating the norms of the current hospital culture and then demonstrating how each member of every medical facility, regardless of rank, must be a leader and owner of the cultural revolution needed to keep their hospital system viable and their patients safe. Whereas "Why Hospitals Should Fly" dealt more with the "why" of a cultural revolution, "Charting the Course" deals more with the "how" of changing an ingrained hospital culture. Study guide provided at end of book.

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Customer Reviews

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John Nance does it again in this follow up book to Why Hospitals should fly. It is engaging and is well written to keep the reader engaged. The principles are easy to put into practice and make a difference in achieving patient safety. John Nance is an excellent author!

This is a great continuation of the original book, Why Hospitals Should Fly. It explains what you should be looking for in your management and staff, but so infrequently find. It also describes ways to help these people become what you need. I re-read these two books at least yearly to refocus and reenergize.

A must read for any and all in the medical industry. We are so busy with the industry we have lost sight of the North Star...

excellent novel. Airlines do it well. Why can't hospitals?

While slightly far fetched in the ease of acceptance from so many of the staff, this book demonstrates where healthcare in this country needs to be headed. Great read!

Excellent book! Appreciate the focus on outcomes instead of metrics!

Easy, informative read

Terrific book if you are a leader in healthcare...supports patient centered care model

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